



# FACTORY AUDIT REPORT

Supplier: Chaozhou Zhanpeng Ceramic Co.

Reference: 1806136

BY: Thigah for inspection services

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## 1. Contact Information

<b>Supplier name</b>	Chaozhou Zhanpeng Ceramic Co.		
<b>Factory address</b>	Guxiang Corfu industrial Zone, Chaozhou, Guangdong, China		
<b>Supplier website</b>	<a href="http://www.haihonghk.net">http://www.haihonghk.net</a>		
<b>Contact name</b>	Miss. Luo	<b>Contact Number</b>	15876868364

## 2. Products and Services

<b>Main products</b>	Ceramic sanitary ware (Ceramic toilets)
<b>Provide OEM</b>	YES

## 3. Business Information

<b>Business type</b>	Manufacturer and trader
<b>Ownership</b>	Private owned
<b>Date of establishment</b>	01-07-2017
<b>Registered capital</b>	1,000,000 RMB
<b>Main market</b>	Asia, Euro, and Africa
<b>Factory area</b>	4,000 m <sup>2</sup>

## 4. Employees

<b>Production staff</b>	65	<b>Sales staff</b>	10
<b>Finance staff</b>	5	<b>QC staff</b>	10
<b>Other staff</b>	10	<b>Total staff</b>	100
<b>Regular working hours</b>	8	<b>Annual vacation days</b>	25

## 5. Production and Packaging Facilities

Item	Monthly output	Facility name	Num. of facilities
Ceramic toilets	5k - 6k	Electric furnace	2

## 6. Social Responsibility

Does the phenomenon of bullying, abuse staff exist?	NO
Whether there is employment of teenager or child under 16-yo?	NO

## 7. Business Licence and Certificates

Business licence	YES
Quality Management System Certificate	NO
Product certificates	Nothing

## 8. Assessment View

### 8.1. Assessment Checklist

Item	Item details	Mark	Score
Management & management ability	Business policy running state	4	2.6
	Personnel training	4	2.4
	Evaluation of export activity	4	2.4
	Inventory management	3	1.8
	<b>Subtotal</b>	<b>15</b>	<b>9.2</b>
Development technology	Ability to develop products	3	2
	Product development process management	7	5.7
	Initial flow management	5	3.2
	Technical document management	5	3
	<b>Subtotal</b>	<b>20</b>	<b>13.9</b>
Quality management	Quality Management Planning	2	1.2
	Purchase management	4	2.5
	Product Management (finished products, raw materials)	4	2.4
	Process Management	5	2.6
	Warehousing, shipment inspection	5	4
	Inspection, redress and test equipment management	4	2.8

	Reliability testing	2	1.2
	Corrective measures and preventive management	4	2.8
	Change point (content) management	4	2.6
	Statistical techniques	3	2.4
	Document Management	2	1.2
	Logistics	4	2.4
	Packaging and shipment	2	1.6
	<b>Subtotal</b>	<b>45</b>	<b>29.7</b>
Delivery time and follow-up management	Production Management	4	2.8
	Shorten lead time activity	4	2.4
	Customer survey on product quality	4	2.4
	Engineering Process Management	3	1.8
	<b>Subtotal</b>	<b>15</b>	<b>9.4</b>
State of ethical management	Not whether Employ young people, children	2	2
	The safety of the workplace environment	2	1.6
	Staff injury first aid measures	1	0.8
	<b>Subtotal</b>	<b>5</b>	<b>4.4</b>
<b>TOTAL</b>		<b>100</b>	<b>66.6</b>

## 8.2. Assessment Score

<b>C (66.6%)</b>	<b>PASS</b>
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### 8.3. Assessment Criteria

Grade	Management systems/ procedures	Score	State of implementation
<b>A</b>	<ol style="list-style-type: none"> <li>1. Maintain the management standards that meet our requirements.</li> <li>2. Attention and support from the manager.</li> <li>3. Continuous improvement management.</li> </ol>	100%	Carry out in accordance with all established management standards, as well as the provident of effectiveness, implementation of consistency.
<b>B</b>	<ol style="list-style-type: none"> <li>1. Maintain management standards that meet our requirements.</li> <li>2. Attention and support from the manager</li> </ol>	80%	Operate on the basis of the standard or being lack of constancy which results some unqualified matters.
<b>C</b>	<ol style="list-style-type: none"> <li>1. Maintain management standards that meet our requirements.</li> <li>2. Give concern and support to certain aspects of operating layer.</li> </ol>	60%	The lack of constancy results some unqualified matters. It is not easy to look forward to continuous improved results, some management needs to improve.
<b>D</b>	<ol style="list-style-type: none"> <li>1. Ignore the required management standards, however some of them can be maintained.</li> <li>2. Lack of the concern from the operation layer.</li> </ol>	40%	Some matters are in accordance with the standards, but have no constancy. The same failure occurred in many parts. The implementation is based on a formal and artificial.
<b>E</b>	Has a management system but a formality.	20%	Unable to confirm the state of implementation.
<b>F</b>	Unworthy being assessed.	0%	Supplier have no response.

#### **8.4. Assessment Overview**

- According to the assessment checklist, the evaluation of this supplier is 66.6% (Grade C).
- The company has three large warehouses, a production workshop and a packaging workshop. Which all covering an area of 4000 m<sup>2</sup>.
- The factory employs about 100 employees divided into several departments such as sales, production lines, finance, quality control and others.
- I've also seen their recent workshop inspection records, and they also have two furnace facilities inside the production workshop. And the finished products are packed in cartons in order to be safe while transportation.



## 9. Factory pictures



*Figure 1: Entrance of the factory*



*Figure 2: The factory name*



Figure 3: The office of the factory



Figure 4: The office of the factory



Figure 5: Business licence



Figure 6: Show room



*Figure 7: Show room*



*Figure 8: Product sample*



*Figure 9: Product sample*



*Figure 10: Production line*



*Figure 11: Production line*



*Figure 12: Production Line*



*Figure 13: Production line*



*Figure 14: Production line*



*Figure 15: Production line*



*Figure 16: Quality inspection area*





Figure 17: Quality inspection area



Figure 18: Finished materials warehouse



*Figure 19: Finished materials warehouse*

**End of the report**